

# Role of the lowAccess Steering Committee

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- Oversee and provide input to lowAccess project teams
- Resolve problems that arise during implementation of intergovernmental technology initiatives
- Improve intergovernmental communication about all technology initiatives
- Market the lowAccess initiative
- Promote the use of technology to make government information and services more accessible and convenient for the citizen.
- Coordinate efforts with lowAccess Citizen Council
- Recommend policies which encourage and support intergovernmental efforts
- Review project design and plans to make sure projects continue to meet overall state vision for technology and the intent of the IITT
- Identify and resolve barriers to intergovernmental technology initiatives
- Look for ways to engage private sector partners and develop private-public partnerships
- Determine citizen and customer expectations -- and make sure that project plans meet or exceed those expectations
- Sustain the direction of the intergovernmental technology initiative
- Communicate the benefits of intergovernmental technology initiatives to associations, organizations, communities, and the general public

## lowAccess Mission

To provide citizens with a single electronic gateway to a wide variety of government services and information.

## lowAccess *Steering Committee* Mission

Establish an environment that will ensure the success of lowAccess initiatives.

## lowAccess *Steering Committee* Goals

1. Address the concerns and needs of citizens by making sure that citizens are involved in the evaluation and refinement of new models and are represented throughout the intergovernmental technology initiative.
2. Ensure that the intergovernmental technology initiative incorporates assurances for security and confidentiality.
3. Promote intergovernmental initiatives that are efficient and effective in delivering services to citizens.
4. Demonstrate the advantages of intergovernmental technology initiatives to the public, the private sector, and government agencies.
5. Sustain lowAccess initiatives and promote intergovernmental initiatives that break down barriers.

## IowaAccess Steering Committee

### *Secondary Function -- State IT Advisory Board*

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It has been suggested that the IowaAccess Steering Committee may be able to perform a dual role in helping the state move forward in the use of information technology to develop value-added services for citizens and capitalize on efficiencies.

The IowaAccess Steering Committee will also serve as an advisory body to the State of Iowa's Information Technology Services (ITS). In this role, the IowaAccess Steering Committee becomes the State IT Advisory Board. This dual role will help link the intergovernmental efforts of IowaAccess with state goals for information technology.

- Enhance intergovernmental, interbranch, and interdepartmental communication about all technology initiatives
- Link the intergovernmental efforts of IowaAccess with state goals for information technology
- Respond to proposed state policies on security, interoperability, standards, and electronic commerce
- React to the strategic statewide information technology plan developed by ITS
- Refine state vision for intergovernmental, interbranch, and interdepartmental technology
- Advise Information Technology Services on issues related to information technology applications

Recognizing the autonomy of the three branches of state government, the Advisory Board will have the option to convene a series of smaller, ad hoc committee to work on specific aspects of government.